

# eCommitment

## We will:

- Try our best to make sure you can safely access and engage with the Y online and get the most out of our services
- Make sure to get permission from your parent or caregiver before we engage with you online
- Always make sure that a parent or caregiver and / or other Y People are copied into everything that we send you
- Only communicate with you about Y related activities, from a Y approved device (unless we are providing youth or counseling services.)
- Get permission from your parent or caregiver before we post or share any photos or videos of you
- Make sure that the right people are told about any concerns you may let us know about and the Safeguarding Children and Young People Policy and your Member Y Safeguarding Procedure is followed at all times
- Do our best to make sure that any information you give to us is protected under privacy laws
- Ensure you are told if we record any of our engagements with you online

***If you direct or private message us about your concerns, the Y Person who sees your message will request your contact details and share your concerns so the right Y Person can help you.***

## We will not:

- Message you privately or one on one unless we are providing youth or counseling services.
- Message you using a personal account - we will only use approved Y profiles. If you are unsure or don't recognise the profile, please speak with an adult you trust.
- Post or share pictures or videos of children and young people - who participate in our programs - on a personal profile (we will only use approved Y profiles)
- Post or share any inappropriate pictures of children or young people on any profiles
- Swear, use adult language or talk about anything that is inappropriate when communicating with children and young people
- Bully you or force you to do anything or share anything
- Encourage you to keep what we talk about a secret, or what you talk about with anyone else
- Ask you to meet us anywhere for any reason other than what is appropriate in the program or service you are involved in
- Share your information with other people without getting permission from you and your parent or caregiver
- unless we have to by law- for example when you tell us that someone is trying to harm you
- Encourage you to visit sites that we think may have viruses or where your information is not protected



**If you have seen something or felt something that concerns you, speak to a Y Person that you trust face to face, over the phone or by email.**

**Use the QR code to find the right contact for your Member Y.**

